

- You can access a copy of your state specific insurance documents prior to purchasing by visiting www.BestBuy.com/ServicesTermsConditions.
- Property Insurance coverage is underwritten by American Security Insurance Company (NAIC 42978; Principal Address: 260 Interstate North Circle, SE Atlanta, GA 30339, 1-305-253-2244; Jurisdiction: Washington D.C. and all states in the United States except NH; Domicile: DE). In NH, the underwriter is Standard Guaranty Insurance Company and in MT, the underwriter is American Bankers Insurance Company of Florida. Supervising Entity: The Signal (P/C License #53379 (PA); P/C License #OD79676 (CA); 480 E. Swedesford Rd, Suite 350, Wayne, PA 19087; 610-341-1300). These companies operate under the trade name Assurant. Best Buy Stores, L.P. (CA license #0196616). California Department of Insurance consumer hotline is 1-800-927-4357. For MD customers, the Maryland Department of Insurance consumer hotline is 1-800-492-6116. In UT, coverage for this plan is provided under form number CRIP0001P-0517. Coverage is provided under an Individual Policy issued to AppleCare Service Company, Inc. in all states except IL, NH, NY, OR and WA, where coverage is provided under a Group Policy issued to AppleCare Service Company, Inc. In NY, insurance coverage is provided under a Group Policy issued to Apple, Inc.

1. Service coverage is available only for iPhone. AppleCare+ with Theft and Loss benefits are in addition to any legal rights provided by consumer protection laws in your jurisdiction.
2. During the theft or loss claims process, you will be asked to erase your missing device and disable it before you can be issued a new device.
3. Your coverage will continue for up to 24 months if you continue to make monthly payments. If your coverage is cancelled for non-payment, it cannot be reactivated.



AppleCare+

with Theft and Loss
for iPhone



New York Customers Only

AppleCare+ with Theft and Loss

Provides up to two years of¹

- 24/7 priority access to Apple Support
- Apple hardware coverage
- Software support for iOS and Apple apps
- Express Replacement Service
- Accidental damage coverage
- Theft and loss coverage

Visit www.apple.com/support/products/iphone.html for additional product details.

Coverage limits and deductibles

AppleCare+ with Theft and Loss includes up to two incidents of accidental damage, theft, or loss, each subject to the deductibles listed below.

Theft and loss coverage requires you to have Find My iPhone enabled on your device at the time it is lost or stolen.²

iPhone model	Screen damage	Other accidental damage	Theft or loss
iPhone 8 or 7	\$29	\$99	\$199
iPhone 11, XR, 8 Plus, or 7 Plus	\$29	\$99	\$229
iPhone 11 Pro, 11 Pro Max, Xs, or Xs Max	\$29	\$99	\$269

There is no deductible or claim limit for hardware coverage (malfunction after the manufacturer's warranty expires).

Plan costs

AppleCare+ with Theft and Loss is available for a single payment or you can pay monthly³ for up to 24 months of coverage.

iPhone model	Pay in full	Pay monthly
iPhone 8 or 7	\$199	\$9.99
iPhone 11, XR, 8 Plus, or 7 Plus	\$249	\$12.99
iPhone 11 Pro, 11 Pro Max, Xs, or Xs Max	\$299	\$14.99

AppleCare+ with Theft and Loss Insurance Program Summary and Disclosure

Please read this Disclosure to ensure your understanding of how AppleCare+ with Theft and Loss ("Plan") works. You will be provided with a Proof of Coverage and Notice of Coverage or Insurance Certificate evidencing coverage shortly after purchase.

- AppleCare+ with Theft and Loss is an optional device insurance Plan that provides benefits for hardware coverage (malfunction after the manufacturer's warranty expires), lost, stolen, and accidental damage from handling (ADH). The Plan also covers accessories included in the original device packaging in the event of a simultaneous incident affecting both the device and the accessory. Technical support, provided by Apple, begins after your product's complimentary support period ends. If you pay for your Plan in full, coverage begins on the Plan purchase date and ends after 24 months as listed on your Proof of Coverage. Enrollment in the pay in full Plan must occur within 60 days of the iPhone purchase date. You can also pay for your plan in monthly installments over a 24 month term. Coverage begins on the Plan purchase date and continues for 24 months unless cancelled previously by you or us. Enrollment in the monthly installment plan must occur within 14 days of the iPhone purchase date. The Plan is not a service contract and may only be purchased in the U.S.
- You are not required to enroll in AppleCare+ with Theft and Loss to purchase or finance your new iPhone.
- You may cancel coverage at any time and receive an applicable refund, if any, as described in your state specific Notice of Coverage or Insurance Certificate. We will not cancel coverage for non-payment of premium without providing you with the opportunity to pay within the applicable notice period.

Exclusions

- Damage or loss resulting from normal wear and tear, reckless, abusive, willful, dishonest or intentional acts, fire, Acts of God and device usage outside manufacturer's permitted or intended use; serial number alteration, voluntary parting with the Covered Device including inducement to do so by fraud or false pretense, illegal trade or confiscation by a government authority, use of unauthorized parts and unauthorized service of device; equipment must be returned in its entirety (Hardware coverage and ADH only); Plan does not apply to preventative maintenance, cosmetic damage, pre-existing conditions or defects subject to Apple's limited warranty or recall.
- **FOR YOUR LOST OR STOLEN CLAIM TO BE ELIGIBLE FOR COVERAGE, FIND MY IPHONE MUST BE SWITCHED ON AT THE TIME THE DEVICE IS LOST OR STOLEN.**

Claim filing procedures and requirements

- Please visit support.apple.com/country-selector or call 800-APL-CARE (800-275-2273) to file a claim and/or for general inquiries. Only the Plan owner may file a claim. The Plan owner must file a claim within 30 days, or as outlined in your state's coverage documents, whichever is greater. Be sure to have your Proof of Coverage and receipt on hand and provide information about the symptoms and causes of the issues with the Covered Device or the details surrounding its disappearance. In addition, you will follow the instructions we give you, including but not limited to logging into your iCloud account to place your device in Lost Mode, erase your device and/or disable your device (for lost and stolen claims), refraining from sending us products and accessories that are not subject to repair or replacement service and packing the Covered Device in accordance with shipping instructions.
- With an approved claim under AppleCare+ with Theft and Loss, we will either repair the insured product using new parts or parts that are equivalent to new in performance and reliability, or we will provide a replacement product that is new or equivalent to new in performance and reliability.
- **Repair or replacement service will be limited to the options available in the country where you request service.**
- Express Replacement Service may require a credit card authorization to serve as security for the retail price of the covered device or part, plus shipping costs. If you do not return the replaced product or part as instructed, or return a replaced product or part that is ineligible for service, your credit card will be charged for the authorized amount.
- AppleCare+ with Theft and Loss may duplicate other insurance coverages, such as homeowner's or renter's insurance, that you may have. AppleCare+ with Theft and Loss's insurance coverage is primary to any such other coverage.
- Best Buy employees are not licensed insurance agents. Best Buy and its employees are not qualified or authorized to evaluate the adequacy of the purchaser's existing insurance coverage. Please check with a licensed insurance agent for a personal insurance assessment.

NY Producer Compensation Disclosure

- Plan availability is not dependent upon the purchase of non-insurance services or products, and vice versa. No special advantage is available for purchasing insurance in conjunction with non-insurance services or products. Best Buy Stores, L.P. ("Best Buy" and/or "Producer") holds a Limited License (#882463) to sell Wireless Communication Equipment Insurance in the State of New York. This Limited License authorizes trained employees to sell the Plan to prospective New York customers. Compensation will be paid to the Producer, by an agent of the insurer, Apple, Inc. (Limited License #926146), based on the sale of the Plan selected by you. Additional compensation is paid to the Producer in relation to claims-related device servicing and does not vary based on any other factors. You may obtain information about compensation expected to be received by the Producer based in whole or in part on the sale of the Plan to you, by calling American Security Insurance Company at (877-406-4554), or asking a Best Buy store employee, who is authorized to provide you with such information on behalf of the Producer.